







IT Service View Device Availability

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Server

Device	<u>Availability</u>			<u>Downtime</u>		
	Apr 2009	May 2009	Jun 2009	Apr 2009	May 2009	Jun 2009
 Corp. DB	100.0%	100.0%	99.3%	0.0h	0.0h	4.0h
 Linux File Server	93.3%	99.2%	95.9%	48.1h	6.0h	24.3h
 MS Exchange	100.0%	96.3%	99.5%	0.0h	27.7h	3.2h

Enterprise Server

Device	<u>Availability</u>			<u>Downtime</u>		
	Apr 2009	May 2009	Jun 2009	Apr 2009	May 2009	Jun 2009
 DHCP	100.0%	100.0%	95.9%	0.0h	0.0h	24.4h
 ERP	96.7%	98.9%	96.0%	24.1h	8.0h	24.2h
 Gateway	100.0%	100.0%	100.0%	0.0h	0.0h	0.0h

Net Device

Device	<u>Availability</u>			<u>Downtime</u>		
	Apr 2009	May 2009	Jun 2009	Apr 2009	May 2009	Jun 2009
 Firewall	100.0%	100.0%	99.3%	0.0h	0.0h	4.0h